

July 2024 – June 2025

Annual Operational
Feedback



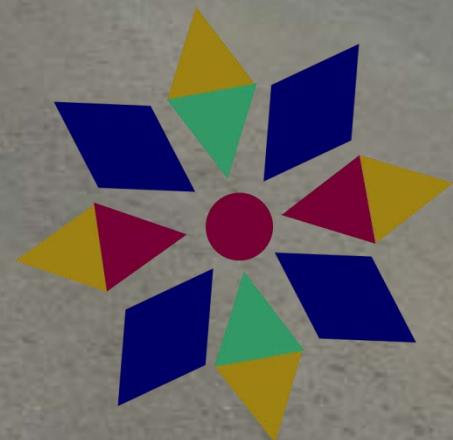
City Improvement District
Blackheath
committed to making a difference



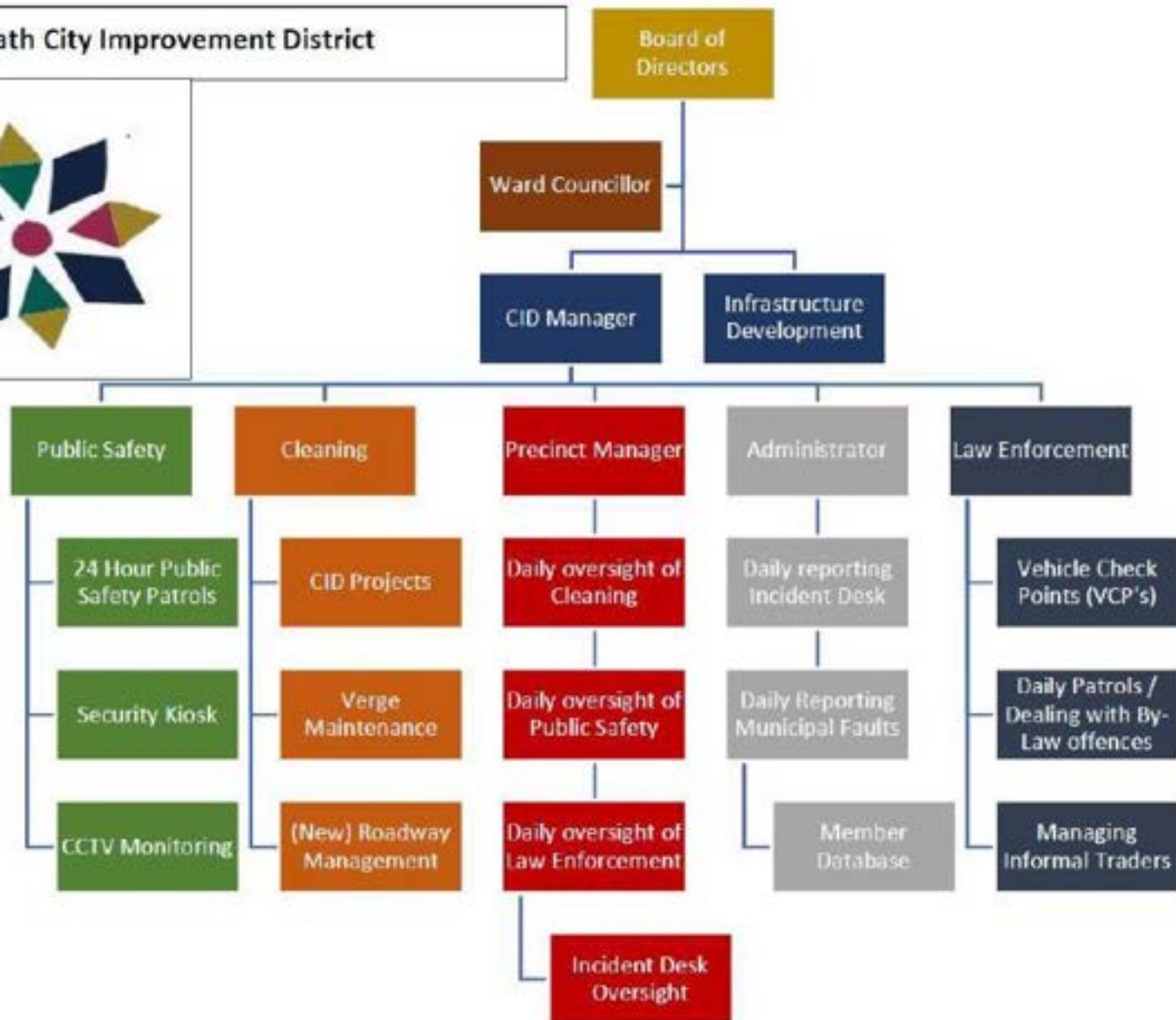
Infrastructural Upgrades, Capital Projects and Operational Activities



By Brendan van der Merwe



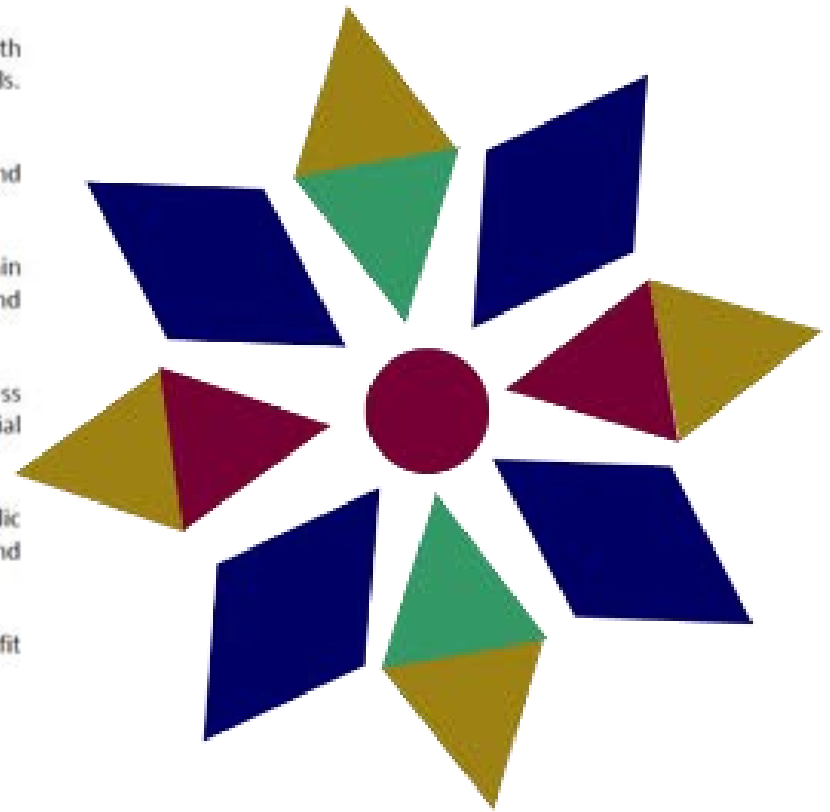
Blackheath City Improvement District



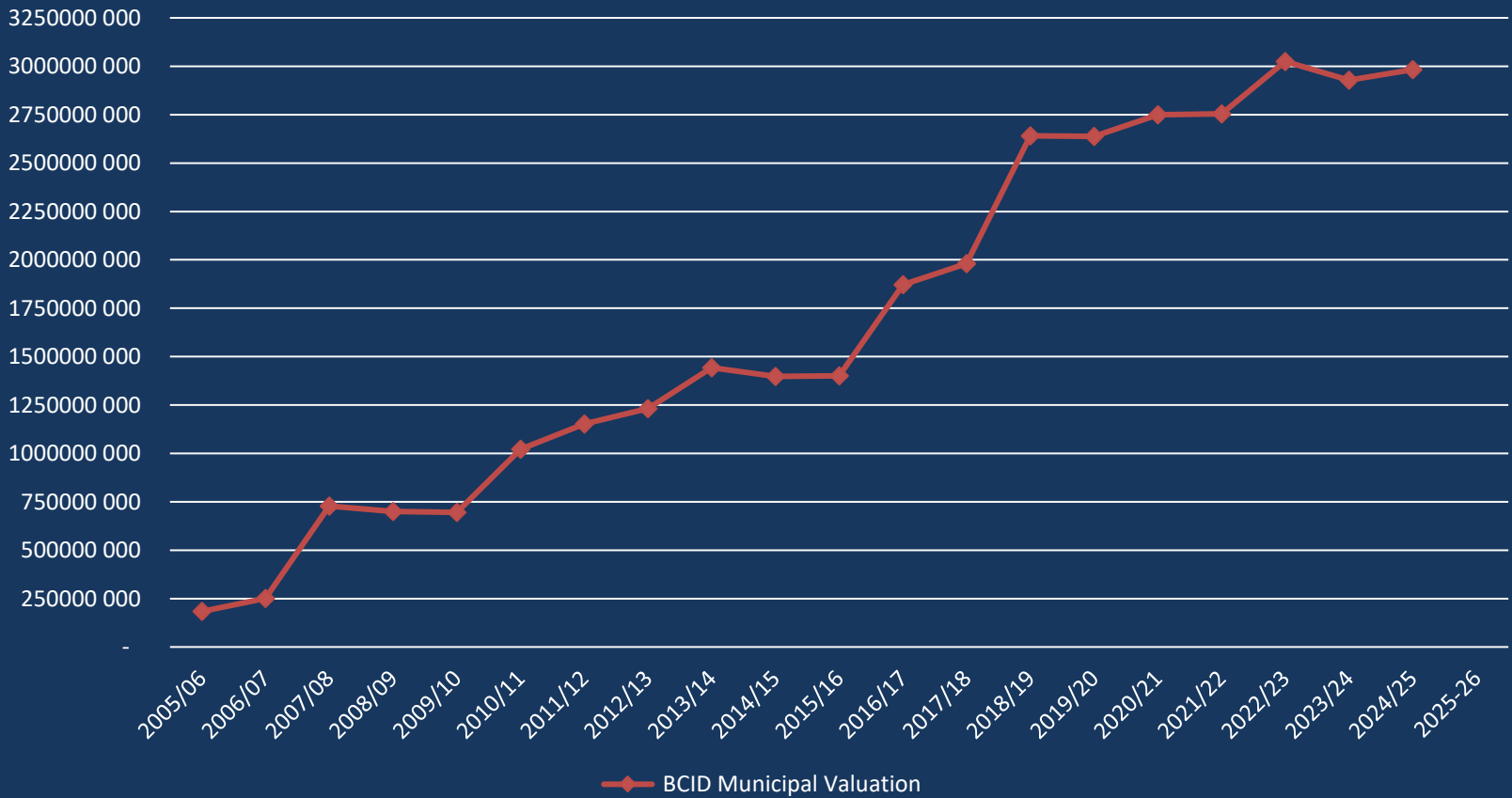
BCID Organisational Profile

The Blackheath City Improvement District NPC (BCID) is dedicated to enhancing the Blackheath Industrial Area through a range of initiatives that align with our mission and strategic goals. Our primary activities include:

- **Public Safety:** We implement measures to ensure the safety and security of all workers and visitors in the area, directly supporting our mission to create a secure environment.
- **Maintenance and Cleansing:** We provide continuous upkeep and cleaning services to maintain a clean and attractive industrial area, fostering a welcoming atmosphere for businesses and their clients.
- **Marketing and Promotion:** We engage in regular marketing efforts and positive press initiatives to promote Blackheath Industria as a prime location for industrial and commercial activities, contributing to economic growth and development.
- **Environmental Development:** We plan and execute projects to beautify and upgrade public areas, verges, and facilities, supporting our commitment to sustainable development and environmental stewardship.
- **Social and Economic Development:** We promote social and economic initiatives that benefit the local community, aligning with our core value of social responsibility.

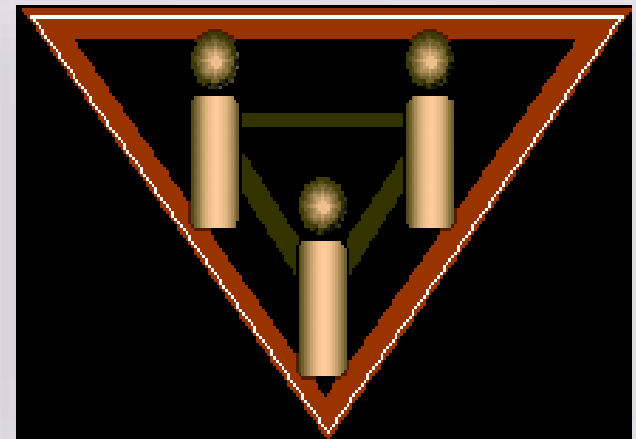


BCID Municipal Valuation

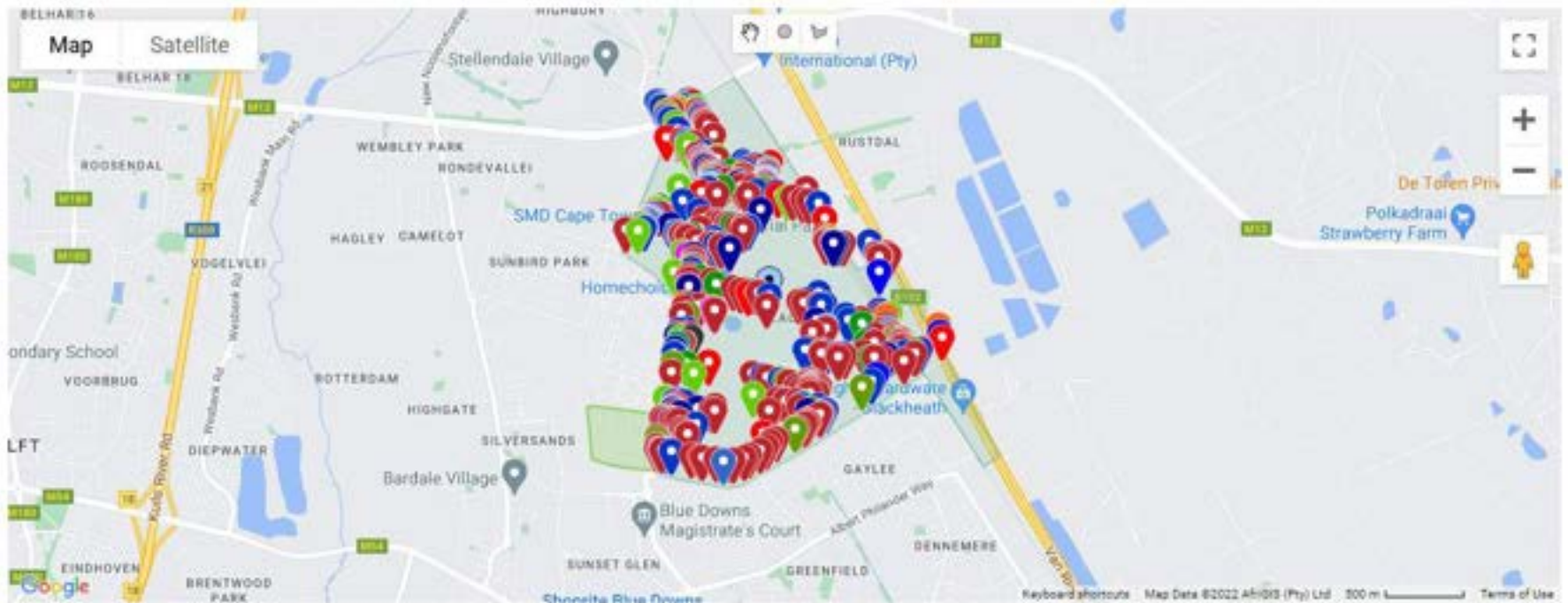


SECURITY

- We have introduced the Rent-a-Cop service within the Blackheath Industrial Area since 2016. The BCID is often approached by business owners to enforce the law and deal with matters relating to City By-Law enforcement.
- We may now deal directly with City By-Law infringements. Illegal dumping, stationary vehicle offences and various other offences may be dealt with directly by the LEO. We have two fully equipped Officers and a patrol vehicle stationed in Blackheath from Monday to Friday between 9am and 4pm.



INCIDENT DESK REPORTING



INCIDENT DESK REPORTING

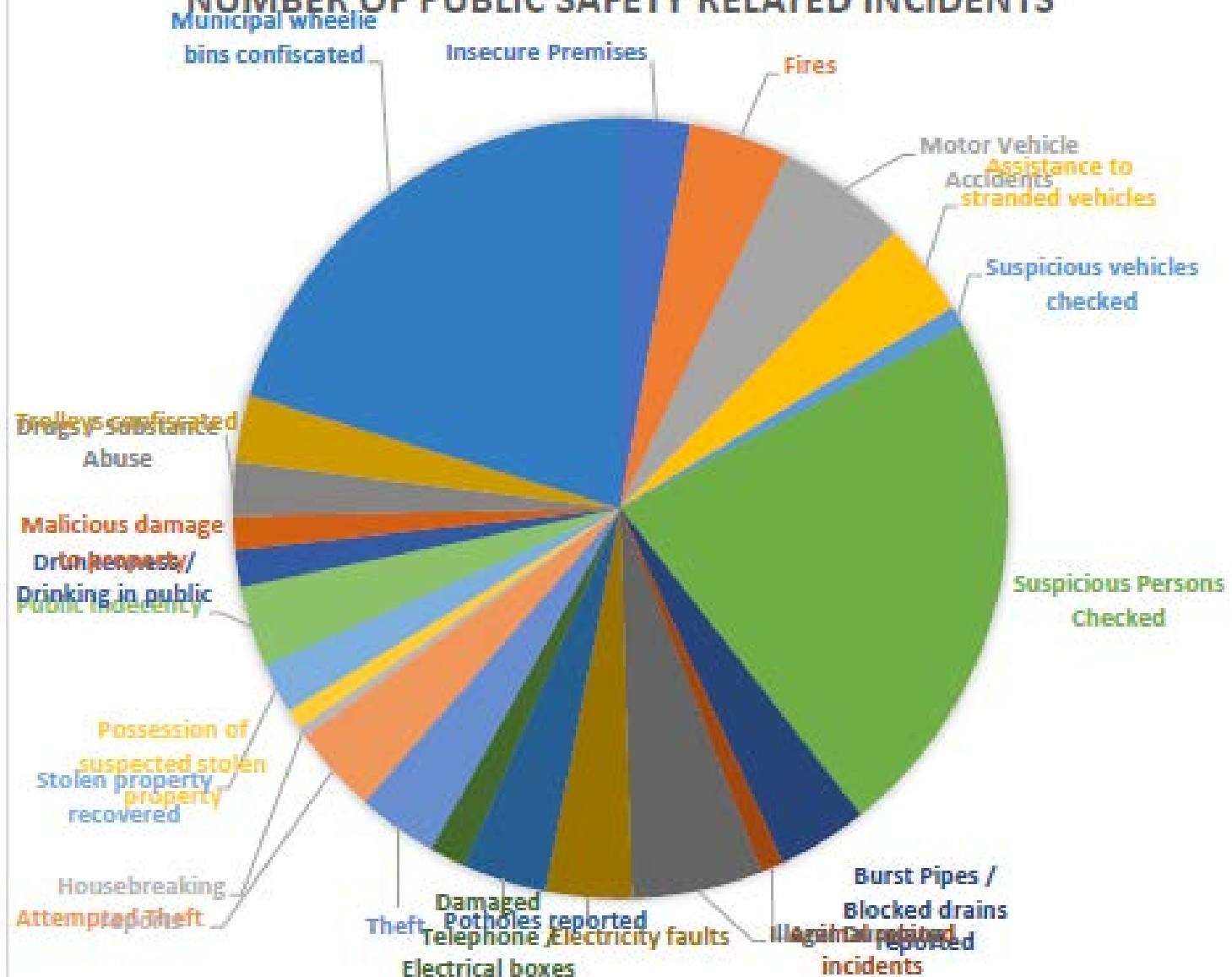
BCID AGM 2024 BY CATEGORIES

Start Date: 01/07/2024 End Date: 30/06/2025

Total Incidents: 5,707



NUMBER OF PUBLIC SAFETY RELATED INCIDENTS





CCTV & LPR CAMERAS

- The Blackheath CCTV Network consists of License Plate Recognition cameras, Motion Detection CCTV cameras and PTZ cameras and has been used in the solving of several serious crimes and in monitoring MVA's.
- It is the backbone of the Public Safety Profile and assists with proactive steps to combat crime.
- The Network, after the latest system upgrades and additional installations now consists of 74 cameras in total. 58 CCTV, 13 LPR and 3 PTZ Cameras.



BCID Area Map



IMPROVE AND CONTINUALLY ASSESS ALIGNMENT OF RESOURCES WITH SAFETY NEEDS OF LOCAL COMMUNITY

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	Comments
1. Deploy Law Enforcement Officers in the BCID in support of the Public Safety Initiative	Measure effectiveness through Law Enforcement Statistics.	Monthly	Monthly area report submitted to BCID Manager.
2. Weekly Public Safety Reports from Contract Public Safety Service Provider	Report findings to the BCID Board with recommendations where applicable Incident reports Patrol vehicle tracking reports Patrol vehicle patrol logs	Monthly	Incident reports See the Table and Graph below. Patrol vehicle patrol logs See the Table below
3. Identify "hot spot" areas.	Number of "hot spot" areas identified and number of "hot spot" visitation for the reporting period	Monthly	See the Table Below



CLEANSING PROGRAM

- Street Sweeping
- Verge mowing
- Litter Picking
- Storm-water Canals
- Planting of bollards
- Reporting Health and Safety Hazards
- Reporting Municipal faults
- Assistance with local Community Based Projects
- Effective response to calls and local issues
- Illegal dumping issues
- Bush Clearing
- Messy occupants / verges
- Tree Planting
- Verge maintenance
- Garden maintenance

PROVIDE A CLEANER PUBLIC SPACE

ACTION STEPS	KEY PERFORMANCE INDICATOR	FREQUENCY per year	Comments
1. Successful daily running of the Cleansing Profile	Monthly reports created	Ongoing	
2. Monitor and evaluate the cleansing strategy and performance of all services delivered monthly.	Daily, weekly and monthly strategy to deal with litter. Reporting to the BCID Board and consultation with the CCT Solid Waste Department.	Monthly	Standing item on BCID Board Meeting Agenda.
3. Co-ordinate the provision of litter bins and emptying of litter bins by various service providers and the relevant CCT departments.	In consultation with the CCT Solid Waste department.	Monthly	See the Table and Graph below
4. Cleansing each of the streets within the BCID boundary at least once within every two-month period.	BCID Precinct Manager ensures the Cleansing Operation is stable	Ongoing	
5. Identifying health and safety / infrastructure issues within the area and reporting to Council via the C3 notification process – record to Incident Desk	BCID Precinct Manager, Cleansing Team, Public Safety Contractor and LEO to report issues via C3 process and on Incident Desk.	Ongoing	A joint responsibility between all role players to ensure good and timeous reporting.
6. Monitor and combat Illegal Dumping	Report acts of illegal dumping via CCT C3 portal and to put preventative measures in place.	Monthly	See the Table and Graph below
7. Dealing with messy tenants	Maintain a clean and safe industrial area by addressing companies and reporting those that litter or spoil the public space to CCT LEO.	Ongoing	

Cleaning Task - By Category	No of Tasks
Litter on sidewalks and in streets removed	284
Litter in parks and public open spaces removed	266
De-weeding and weed spraying	114
Illegal dumping of builder's rubble removed	142
Illegal dumping of garden waste removed	24
Illegal dumping of household waste removed	46
Drains cleaned	88
Removal of illegal posters and pamphlets	468
Public litter bins serviced	960
Greening, tree pruning and landscaping tasks completed	124
Collect all rocks, half bricks, concrete pieces	148
Collect and heap all pieces of wood and other objects	84
Graffiti removal	2
Dead animals removed	4
Rodents and unhygienic areas addressed	24
Ensure litter is collected by the city	Daily
Ensure litter bins are emptied	Weekly
Ensure all wheelie bins are collected	Weekly
Special projects	168
Total	2946
Refuse Bags	Count
Number of bags of litter collected	4026

BCID Task Teams

- The BCID has established several Task Teams under the current Directors in order to address area-based issues identified through the Business Retention and Expansion Survey – 2021.

- **The Blackheath Joint Sector Security Meetings** – Mr. George Ferreira
- **Road Safety Task Team** – Mr. Graham Noonan
- **Truck Embayment Task Team** – Mr. Christiaan Rust
- **Electricity and Street Lighting Task Team** – Mr. George Ferreira
- **Future Infrastructure Development** – Mr. Joshua van Zyl
- **ESKOM Load Shedding Curtailment Task Team** – Mr. George Ferreira



SERVICED INFRASTRU CTURE

- Assist the Roads Department with prioritisation of repairs and rehabilitation / general maintenance of infrastructure.
- Lobby for installation of pedestrian walkways throughout the area.
- Ensure constant maintenance to storm water canals and other water and wastewater infrastructure throughout the area.
- Address Public lighting concerns and related repairs and maintenance of infrastructure and deal with illegal connections.
- Apply to various City budgets for funding for the necessary area infrastructural upgrades and the required operational projects.
- Create awareness of road conditions and safety.
- Constant reminders on condition of roads.
- Ensure that regular maintenance is carried out.



GREENING PROJECTS

- Ongoing tree maintenance
- Various verge projects
- Garden Maintenance
- General mowing and weeding projects are performed on an on-going basis
- Happy Valley Grade “R” School maintenance
- Weed Spraying
- Tree irrigation, painting and pruning
- Removal of Alien Vegetation
- Area mowing between Municipal cuts



GREENING PROJECTS

- The City of Cape Town Parks division provides trees to the Blackheath area.
- Due to bark stripping of the Fever Trees, which causes the trees to die, we replaced more of the dead Fever trees with indigenous, water wise trees such as the Ceratonia Siliqua, Ficus Natalensis and Ficus Rubiginosa.
- Irrigation is done weekly in Summer by means of water extracted from local boreholes and donated by local firms.



What's New in Blackheath

- Frederick Street, Trafford Road intersection
- Buttskop Road NMT and Resurfacing
- Buttskop Road Rail Crossing Bridge
- Blue Downs Rail Corridor and Wimbledon Station Precinct
- Wimbledon Road Resurfacing
- Wimbledon / Range Traffic Circle
- GrowthPoint investment
- Various Property Sales of large vacant industrial land
- Tree Replacement Program
- Ongoing line painting and verge maintenance
- Intersection of Heath Circle and Wimbledon Road

A photograph of four construction workers in high-visibility yellow vests and blue uniforms. One worker is standing on the back of a white truck, while three others are on the ground. They appear to be loading or securing a large, light-colored object on the truck bed. The background shows some trees and a clear sky.

What's New in Blackheath

- Wimbledon Road – Strongbuild Cement
- Wimbledon Road Business Park
- Corner Artisan and Wimbledon Road
- Business Retention and Expansion
- ESKOM Load Shedding Curtailment
- Extension of Eerste River Way
- Development along Range Road – Agriwire site
- Sale of Peri Property in Rand Road
- Electron Road Developments
- Erf 1001 – Growthpoint
- Buttskop Road property
- Water pipeline upgrades

THANK YOU

