



City Improvement District
Blackheath
committed to making a difference



City Improvement District
Blackheath





CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CUSTOMER RELATIONS : MOBILE OFFICE
Will be coming to Blackheath Community Hall

The Mobile Office is an additional channel for customer engagement. We are bringing our services to the customers, especially in underserved areas. Customers can engage with the City in a wide range of non-emergency enquiries:

Accounts Enquiries: Rates, Sewerage, Electricity, Water, Refuse Collections, Refunds, and all other account enquiries.

General Enquiries: City Parks, Solid Waste, Property Management, Valuations, Potholes and all other general enquiries.

Date: 9 December 2019

Time: 09h:30 – 13h:30

Venue: Blackheath Community Hall, Evergreen Dr, Austinville

For all non-emergencies:

-  0860 10 30 89
-  accounts@capetown.gov.za

For water related enquiries and service requests:

-  063 407 3699 (Whatsapp)
-  water@capetown.gov.za
-  0860 10 30 89 (option 2) SMS: 31373
- Self-service option: www.capetown.gov.za/City-Connect

“Striving for excellence in service delivery”



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