



SAFETY AND SECURITY

March was a quiet month as far as crime was concerned although the first two weeks of April have seen a sharp increase in crime and especially violent crime.

Please make sure that you do not handle any large sums of cash at your premises as this may lead to you being a target of crime.

There is the risk and prevalence of organised crime throughout the Metro as a result of a rapid increase in gang related activities.

We are also heading towards an election period where electioneering may lead to various service delivery and other protest action and all kinds of potential intimidation, land grabs and other illegal acts.

The SAPS Sector 3 – Security Forum Meeting took place on the 12 April 2016 and below are the STATS for the month of March 2016.

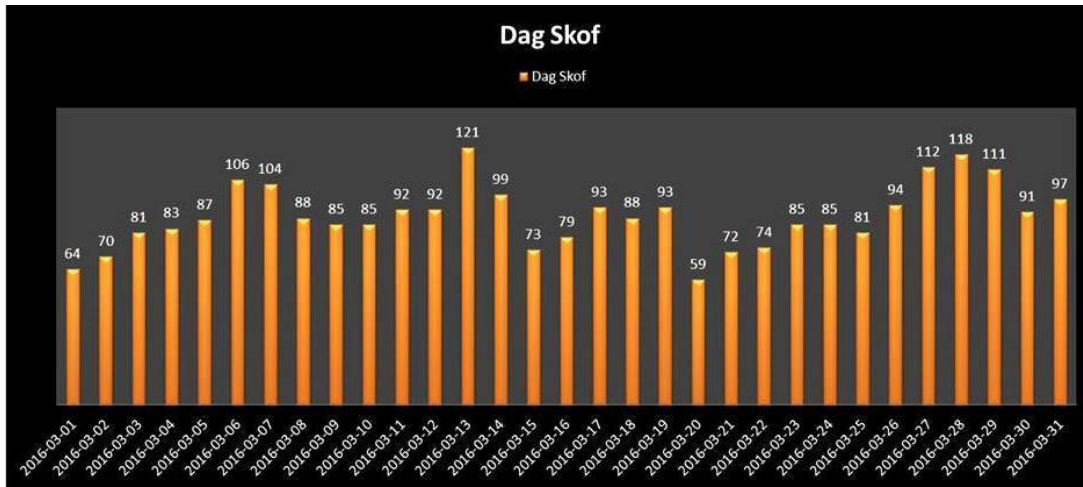
Security Service Report												
Services	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Insecure Premises	1	1	1									
Fires Fires	0	6	2									
Accidents	1	0	1									
Assistance to stranded vehicles	0	0	0									
Suspicious vehicles checked	1	0	0									
Suspicious persons checked	0	1	1									
Burst pipe/blocked drains reported	0	3	2									
Horse and carts checked	1	0	0									
Animal Cruelty/Dead	0	0	0									
Dumping reported	12	13	31									
Electricity faults	2	1	0									
Potholes reported	4	3	4									
Alarms	744	456	530									
Power Failures	0	1	0									
Damage telephone/Electrical boxes	1	0	2									
Theft	6	7	10									
Attempted theft	1	1	1									
Housebreaking	0	1	3									
Possession – suspected stolen property	1	0	0									
Stolen property recovered	2	7	2									
Public indecency	0	0	0									
Drunkenness/Drinking in public	0	0	1									
Malicious damage to property	0	0	2									
Drugs/substance abuse	0	0	0									
Trolleys confiscated	0	3	8									
Litter removal (Bags): 2 cleaners	8	8	7									
Patrol (km's): Security	5101	4610	4980									
SAPS patrols	1	4	8									

Total Kilometres:

The total kilometres driven by ST3 Security during the December Period is 4980km

Below are a few graphs:





Good Contacts to Have

City of Cape Town:

- Accounts and General Enquiries: 0866 103 089
- Copperheads Cable Theft: 0800 222 771 (24 Hours)
- Electricity Faults/ Street lights & Enquiries: 0800 220 440
- Water/ Sewage Emergencies: 0860 103 054 (24 Hours)
- Metro Police: 0860 765 423 (24 Hours) or 107
- Fraud Hotline: 0800 32 31 30
- Public Transport timetables: 0800 600 895
- Roads, Potholes and Stormwater: 0860 103 054 (24 Hours)
- Traffic Signal Faults: 0860 001 948 (24 Hours)
- Dumping/ Solid Waste Law Enforcement: 0860 10 30 89
- Wastewise: (Disposals only): 021 487 2489

SAPS:

- SAPS Sector vehicle direct: 082 411 2602, 082 411 2548, 082 411 2549
- SAPS Sector Supervisor: Insp Smith: 072 118 7910
- SAPS Manager: Capt Jacobs: 079 894 1580
- SAPS Head of Vispol: Colonel Jacobs: 082 334 8157
- SAPS Mfuleni Station Commissioner: Snr Supt Damoyi: 082 78 6843
- SAPS Charge Office: 021 909 9300/ 10111

Programme EPIC



UNITED FOR A SAFER CITY

What is Programme EPIC?

The City of Cape Town has embarked on a business transformation programme that will aid in providing a 'safer' city for all. As Capetonians, living in safe and secure communities is vital for the happiness and well-being of citizens. Security is not simply a desirable attribute of community life, it is essential to the very foundations of a respected society. Providing and maintaining this security requires emergency and policing services to not only immediately respond to situations, to operate efficiently and enforce contravention cases; it also requires proactive services as prevention is of high concern in today's society. If incidents are prevented from happening, not only do citizens feel more secure, but also scarce resources can be optimally used in a time that budget pressures are a reality. As one of the City's strategic initiatives, Programme EPIC will build an integrated solution that will ensure that all Safety and Security departments function optimally.

Which Departments are Impacted?

The functions that are impacted and involved in the programme are the of the Safety and Security Directorate include policing and crime prevention, traffic enforcement, by-law enforcement, disaster risk management, fire and Emergency rescue services as well as an emergency communications center function. These services aim to provide and improve general public safety for all residents and visitors to Cape Town.

The departments and services within the Directorate are as follows:

- Metropolitan Police Department incl. CCTV
- Law Enforcement
- Special Investigation Unit

- Traffic Services
- Fire and Rescue Service
- Disaster Risk Management Centre
- Strategic and Operational Support
- 107 Public Emergency Communications Centre

There are approximately 4000 staff members within the Directorate.

What is Programme EPIC?

Police picture

The solution will also be implemented for the Social Development Directorate as they too require the capabilities that EPIC intends to offer Safety and Security. This is largely due to the nature of business co-operation between the two Directorates

Programme Vision and Mission

The Vision

Linking Safety & Security business strategy to a technology platform by focusing on aligning its people and processes to form an Integrated Common Operating Platform to enable all policing and Emergency response management within the directorate in a coordinated fashion that meets the needs and expectations of the Citizens of Cape Town.

The Mission

To provide the City with a single integrated solution that allows for the incident call-taking, the dispatch of required resources, monitoring and measuring of emergency and response management incidents within the city across all the services.

Programme Goals

- Effective utilisation of Scarce Resources
- Improved Service Delivery
- Improve pro-active and preventative activities
- Effective administration of operational systems
- Improve Public opinion
- Legislative Alignment
- Measure and Share Performance indicators

Business Benefits

- Single Integrated call logging and dispatching System for all services
- Better utilisation of scarce resources
- Improved co-ordination of Services
- Strengthening of community forums like neighbourhood watches and community policing forums to increase their capacity for crime detection & prevention.
- Improved staff motivation and pride in the job
- Improved public perception of Safety & Security
- Better information/reports for Strategic and Tactical management
- Cost Savings & Financial payback

Integrated processes and system for a Safer City

What will EPIC Deliver?

Programme EPIC will provide an integrated system for Incident Management including call logging, dispatch and real time situational awareness (GIS) and reporting. The management of resources, e.g. (human and vehicle), the provision of portable devices will empower field staff to communicate with Command Centers, and receive and furnish updates on the incident. They will also be able to advise the Command Centers of their work status. Investigative case management and statistical and incident reporting will also be enabled.

Six Pillars of EPIC



Programme EPIC Progress:

EPIC phases

Release A – Non-Emergency Services

The first phase of the EPIC Programme is live. The non-emergency lines of Social Development, including Street People and Substance Abuse, as well as Fire & Rescue Services' Stompie hotline, are able to use limited functionality of the system.

Release B – Emergency Services

- Call Taking and Dispatch
- Mobile Field Enablement
- Case Management
- Reporting

Statement From Richard Bosman - Executive Director: Safety and Security

We are excited to be implementing Programme EPIC. This solution will enable a unified Safety and Security function and contribute to more effective service delivery. Currently our various departments are operating as separate entities which make effective responses to incidents difficult. An example of this would be the recent fires that broke out in March. Although the operation was ultimately a success, there are more efficient ways that it could have been handled. The Fire and Rescue incident required communication with other departments for support. This took away precious time in dealing with the fires. Programme EPIC will make it possible for integrated response by providing an integrated solution in which every unit is made aware of the incident and can immediately respond.

The team has worked tirelessly and Release A which is made of non-emergency incidents including Social Development's Substance Abuse and Street People programmes and Fire and Rescue's Stompie Hotline went live at the beginning of July 2015. We look forward to Release B that will bring on board the Emergency component of Safety and Security. So it is with pride that we make a real difference to the citizens of Cape Town.

Executive Director: Safety & Security – Richard Bosman

Contact Details:

Programme Manager: Jean-Pierre Horne

021 427 8040/12

programme.epic@capetown.gov.za

jp.horne@capetown.gov.za

Project Office:

3rd Floor, Podium Block

12 Hertzog Boulevard. Cape Town

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